

# KEITH CARTER

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## TECHNICAL SKILLS

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Visual Studio, C#.Net, ASP.NET, ADO.NET, AJAX, LINQ, MVC, EF, SQL, SQL Server, SSMS, HTML5, JavaScript, jQuery, CSS3, Responsive/Mobile Web Development, JSON, Bootstrap, Angular, WordPress, Adobe Photoshop, Adobe Illustrator, Azure, API Development, XML, Agile Methodologies, IIS, Source Control, Redis, SSRS, SignalR, iOS Mobile Development, Swift.

## EDUCATION AND TECHNICAL TRAINING

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**Centriq Training** Leawood, KS

*Graduation* Mar 2017

Application Developer in C#.NET Program

**Johnson County Regional Police Academy** Overland Park, KS

*Graduation* Apr 2009

## PROFESSIONAL EXPERIENCE

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**Ticket Solutions** Overland Park, KS

*Software Engineer I* Apr 2017 – Current

- Developed and maintained a secure application for managing internal business processes. Integrated with other third party APIs and created stand alone applications which interfaced with the website to update and/or alert to new insights or business critical information.
- Supported and maintained API for affiliates of the business. Communicated with customers when problems of existing code base arose regarding the API.
- Supported and maintained company e-commerce website. Completed a re-design of the existing website to be mobile friendly.
- Created and improved documentation around the design and function of applications.
- Worked independently and on team projects. Was assigned daily tasks and kept organized notes detailing any needed directions. Communicated and accomplished goals with team members when larger or more complex projects were assigned.

**EDC**

Kansas City, MO

*Owner/ Lead Instructor*

Jan 2016 – Dec 2016

- Managed business operations, marketing, and web development. Developed website using WordPress, Adobe Photoshop, Adobe Illustrator. Website included lead capture, booking calendar functionality with payment via PayPal, and video content.
- Effectively communicated class material presented via PowerPoint. Used creative teaching methods to deliver the best user experience possible. Created new content for future coursework and customer engagement.
- Maintained accurate and organized training records for past and current students.

**Ampray**

Greenwood, MO

*Systems Engineer*

Aug 2014 – Jan 2016

- Drew electrical and structural designs for residential and commercial photovoltaic systems using Adobe Illustrator and AutoCAD.
- Created and maintained applications, forms, and other materials as needed using Adobe Acrobat Pro. Organized project records and associated digital files.
- Defined and created marketing materials, conducted technical site inspections of homes and businesses.
- Project management which involved: Smooth/accurate transition of information and process from design team to construction team, follow up and task management with all involved parties (utilities, customers, and contractors).

**Overland Park Police Department**

Overland Park, KS

*Police Officer*

Dec 2008 – Aug 2014

- Multi-tasked routine patrol of neighborhoods, self-initiated activity for potential crime, and responded to in-progress calls for emergency services. Kept organized and detailed documentation of all activity.
- Consistently met and exceeded department initiatives and standards. Recognized especially for communication, team participation, and problem solving efforts above and beyond the call of duty.
- Investigated and followed up on reported crimes which included: Interviewing subjects, contacting witnesses, and gathering evidence in cases to submit for charges.
- Completed Instructor certification for the department.